HIKVISION

Module Door Station

User Manual

Legal Information

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The symbols that may be found in this document are defined as follows.

Symbol	Description
<u> </u>	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
<u> </u>	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
i Note	Provides additional information to emphasize or supplement important points of the main text.

Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU



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2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

Contents

1 Terminal and Wiring	1
1.1 Appearance	1
1.2 Terminal Description	7
1.3 Module Door Station Wiring	0
1.3.1 Door Lock Wiring 1	0
1.3.2 Door Contact Wiring 1	1
1.3.3 Exit Button Wiring	2
2 Installation	3
2.1 Configure Sub Module Address 1	3
2.2 One-Module Installation	4
2.2.1 One-Module Surface Mounting	4
2.2.2 One-Module Flush Mounting	7
2.3 Two-Module Installation	1
2.3.1 Two-Module Surface Mounting	1
2.3.2 Two-Module Flush Mounting	6
2.4 Three-Module Installation	0
2.4.1 Three-Module Surface Installation	0
2.4.2 Three-Module Flush Mounting	4
2.5 More-Than-Three Module Installation	8
2.5.1 More-than-Three Module Surface Mounting	8
2.5.2 More-Than-Three Module Flush Mounting 4	4
3 Activation 5	2

Module Door Station User Manual

	3.1 ACTIVATE Device via web	. 52
	3.2 Activate Device via Client Software	. 52
	3.3 Edit Network Parameters	53
4	Remote Configuration via Web	54
	4.1 Live View	54
	4.2 User Management	54
	4.3 Number Settings	55
	4.4 Device Management	55
	4.5 Parameters Settings	55
	4.5.1 Local Parameters Settings	. 56
	4.5.2 System Settings	. 57
	4.5.3 Network Settings	60
	4.5.4 Video & Audio Settings	64
	4.5.5 Image Settings	67
	4.5.6 Event Settings	70
	4.5.7 Schedule Settings	. 73
	4.5.8 Intercom Settings	. 73
	4.5.9 Access Control Settings	. 76
5	Configuration via Client Software	79
	5.1 Device Management	79
	5.1.1 Add Online Device	79
	5.1.2 Add Device by IP Address	80
	5.1.3 Add Device by IP Segment	. 80
	5.2 Live View via Door Station	81

Module Door Station User Manual

	5.3 Video Intercom Settings	81
	5.3.1 Receive Call from Door Station	81
	5.3.2 Search Call Logs	82
	5.3.3 Upload Armed Information	83
Α	A. Communication Matrix and Device Command	84

1 Terminal and Wiring

1.1 Appearance

Main Unit

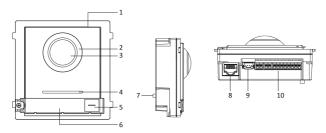


Figure 1-1 Main Unit Appearance Table 1-1 Appearance Description

No.	Description	
1	Microphone	
2	Low Illumination IR Supplement Light	
3	Built-in Camera	
4	Loudspeaker	
5	Call Button	
6	Nametag	
7	TAMPER	
8	Network Interface	
9	Module-Connecting Interface (output)	
10	Terminals	

☐i Note

- Nametag area supports insert customized name card. The suggested card size is: 58 (L) x 11.7(W) mm.
- The module connecting interface is used to connect other function module, such as nametag module, keypad module, card reader module, etc. All these modules are known as sub module.

Two-Wire Main Unit

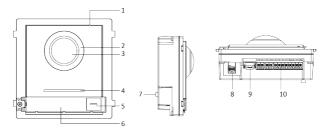


Figure 1-2 Two-Wire Main Unit
Table 1-2 Appearance Description

No.	Description	
1	Microphone	
2	Low Illumination IR Supplement Light	
3	Built-in Camera	
4	Loudspeaker	
5	Call Button	
6	Nametag	
7	TAMPER	
8	Two-Wire Interface	
9	Module-Connecting Interface (output)	
10	Terminals	

☐i Note

- Nametag area supports insert customized name card. The suggested card size is: 58 (L) x 11.7(W) mm.
- The module connecting interface is used to connect other function module, such as nametag module, keypad module, card reader module, etc. All these modules are known as sub module.

Nametag Module

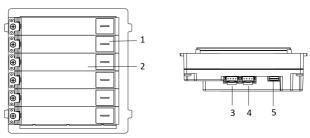


Figure 1-3 Nametag Module Appearance
Table 1-3 Appearance Description

No.	Description	
1	Call Button	
2	Nametag	
3	Module-Connecting Interface (output)	
4	Module-Connecting Interface (input)	
5	Debugging Port	

Keypad Module

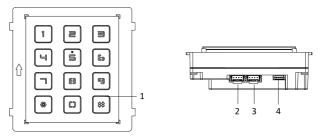


Figure 1-4 Keypad Module Appearance
Table 1-4 Appearance Description

No.	Description	
1	Button	
2	Module-Connecting Interface (output)	
3	Module-Connecting Interface (input)	
4	Debugging Port	

Indicator Module

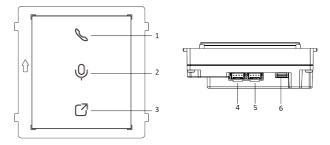


Figure 1-5 Indicator Module

Table 1-5 Appearance Description

No.	Description	
1	Calling Indicator	
2	Two-way Audio Indicator	
3	Unlock Indicator	
4	Module-connecting Interface (output)	
5	Module-connecting Interface(input)	
6	Debugging Port	

Card Reader Module

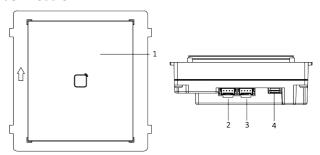


Figure 1-6 Card Reader Module Table 1-6 Appearance Description

No.	Description	
1	Card Reading Area	
2	Module-connecting Interface (output)	
3	Module-connecting Interface(input)	
4	Debugging Port	

Display Module

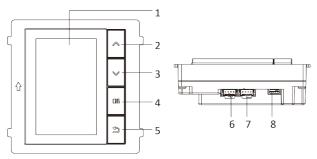


Figure 1-7 Display Module Table 1-7 Description

No.	Description	No.	Description
1	Screen	5	Back Button
2	Up Button	6	Module-connecting Interface (output)
3	Down Button	7	Module-connecting Interface (input)
4	Confirm Button	8	Debug Port

Information Module

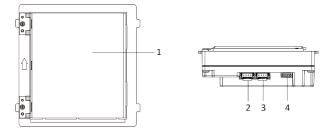


Figure 1-8 Information Module

Table 1-8 Description

No.	Description
1	Display Area
2	Module-connecting Interface (output)
3	Module-connecting Interface (input)
4	Debugging Port

🔃 Note

The debugging port is used for debugging only.

1.2 Terminal Description

Main Unit Terminals

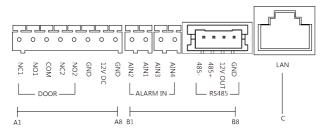


Figure 1-9 Main Unit Terminals

Table 1-9 Descriptions of Terminals and Interfaces

No.	Interface	Description
A1	NC1	Door Lock Relay Output (NC)
A2	NO1	Door Lock Relay Output (NO)
A3	СОМ	Common Interface
A4	NC2	Door Lock Relay Output (NC)

No.	Interface	Description
A5	NO2	Door Lock Relay Output (NO)
A6	GND	Grounding
A7	12 VDC	Power Input
A8	GND	Grounding
B1	AIN2	For the access of Door Magnetic 2
B2	AIN1	For the access of Door Magnetic 1
В3	AIN3	For the access of Exit Button 1
B4	AIN4	For the access of Exit Button 2
B5	485-	Module-connecting Interface
В6	485+	
В7	12 V OUT	
B8	GND	
С	LAN	PoE Network Interface(Supports IEEE 802.3af/at-Compliant Devices)

Two-Wire Main Unit Terminal

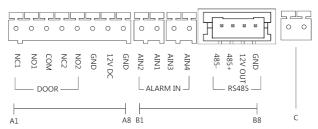


Figure 1-10 Two-Wire Main Unit Terminal

Table 1-10 Descriptions of Terminals and Interfaces

No.	Interface	Description
A1	NC1	Door Lock Relay Output (NC)
A2	NO1	Door Lock Relay Output (NO)
A3	СОМ	Common Interface
A4	NC2	Door Lock Relay Output (NC)
A5	NO2	Door Lock Relay Output (NO)
A6	GND	Grounding
A7	12 VDC	Reserved
A8	GND	Grounding
B1	AIN2	For the access of Door Magnetic 2
B2	AIN1	For the access of Door Magnetic 1
В3	AIN3	For the access of Exit Button 1
B4	AIN4	For the access of Exit Button 2
B5	485-	Module-connecting Interface
В6	485+	
В7	12 V OUT	
B8	GND	
С	Two-Wire Interface	Two-Wire Interface

Sub Module Terminal

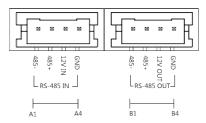


Figure 1-11 Sub Module Terminal Table 1-11 Description

No.	Interface	Description
A1	485-	Module-Connecting Interface (Input)
A2	485+	
A3	12V IN	
A4	GND	
B1	485-	Module-Connecting Interface (Output)
B2	485+	
В3	12V OUT	
B4	GND	

1.3 Module Door Station Wiring

1.3.1 Door Lock Wiring

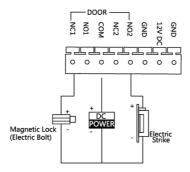


Figure 1-12 Door Lock Wiring

🔃 Note

Terminal NC1/COM is set as default for accessing magnetic lock/electric bolt; terminal NO2/COM is set as default for accessing electric strike.

1.3.2 Door Contact Wiring

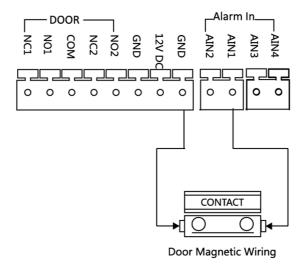


Figure 1-13 Door Contact Wiring

🔃 Note

AIN1 and AIN2 are defaulted to connect door contact. Door contact connected to AIN1 detects status of the lock that connected to NC1/NO1; Door contact connected to AIN2 detects the status of the lock connected to NC2/NO2.

1.3.3 Exit Button Wiring

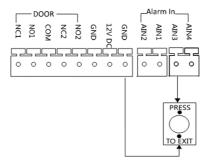


Figure 1-14 Exit Button Wiring

i Note

AIN3 and AIN4 are set as default for connecting exit button. Exit button connected to AIN3 opens the lock connected to NC1/NO1; Exit button connected to AIN4 controls the lock that connected to NC2/NO2.

2 Installation

i Note

- Make sure the device in the package is in good condition and all the assembly parts are included.
- Sub module must work along with the main unit.
- Set the sub module address before start the installation steps.
- Make sure the place for surface mounting is flat.
- Make sure all the related equipment is power-off during the installation.
- Tools that you need to prepare for installation:
 Drill (ø6), cross screwdriver (PH1*150 mm), and gradienter.

2.1 Configure Sub Module Address

You need to set the sub module address via DIP switch before installation.

Steps

 Remove the rubber cover on the rear panel of the sub module to expose the DIP switch.

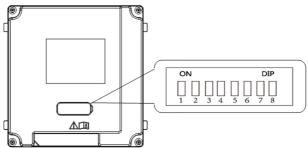


Figure 2-1 DIP Switch

Set the sub module address according to the DIP rules, and install the rubber cover back.

🔟 Note

- Bit 1, 2, 3, 4 are used to coding the sub module address. Bit 5, 6, 7 are reserved. Set Bit 8 as on to enable a resistance (120Ω).
- Valid sub module address is from 1 to 8. The address should be unique for connecting to the main unit.

The sub module address and its corresponding switch status are displayed as below.

Sub 1 2 3 4 5 7 6 8 Module Address Bit 1 OFF OFF OFF OFF ON ON ON ON Bit 2 OFF OFF ON ON OFF ON ON OFF Bit 3 OFF OFF OFF ON ON ON ON OFF Bit 4 OFF OFF OFF OFF OFF OFF OFF ON

Table 2-1 Description

2.2 One-Module Installation

2.2.1 One-Module Surface Mounting

Before You Start

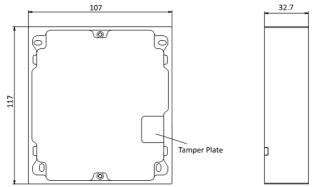


Figure 2-2 Mounting Frame

🔃 Note

- The dimension of one module mounting frame (W × H × D) is: 117 mm × 107 mm × 32.7 mm.
- The dimensions above are for reference only. The actual size can be slightly different from the theoretical dimension.

Steps

- **1.** Paste the installation Sticker 1 onto the wall. Make sure the sticker is placed horizontally via measuring with the gradienter.
- 2. Drill 4 holes according to the screw holes on the sticker.

🔟 Note

- The suggested size of hole is 6 (diameter) × 25 (depth) mm.
- The suggested length of cables left outside is 100 mm.

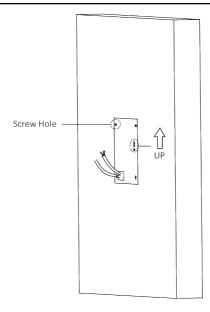


Figure 2-3 Drill Screw Holes

- **3.** Remove the stricker and insert the expansion sleeves into the screw holes.
- **4.** Fix the mounting frame onto the wall with 4 expansion bolts.

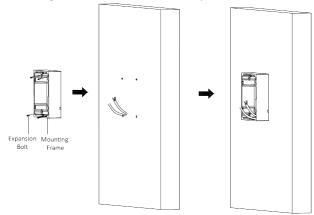


Figure 2-4 Fix the Mounting Frame

5. Connect the cables to the corresponding interfaces of the main unit and insert the main unit into the frame.

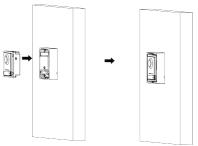


Figure 2-5 Insert the Main Unit

6. Fix the cover onto the frame.

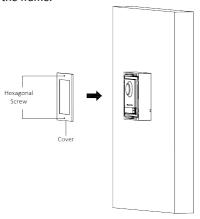


Figure 2-6 Fix the Cover

2.2.2 One-Module Flush Mounting

Before You Start

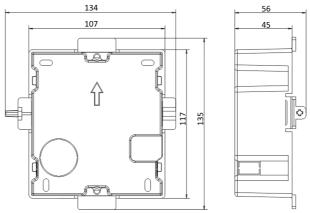


Figure 2-7 Front and Side View of the Gang Box

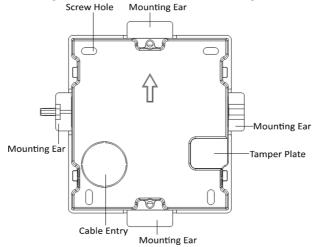


Figure 2-8 Gang Box

Note

The dimension of one-module gang box is: 115 (W) \times 134 (H) \times 56 (D) mm. The dimension is for reference only.

Steps

1. Drill an installation hole, and pull the cables out.

$oxedsymbol{oxedsymbol{igli}}$ Note

- The suggested dimension of installation hole is 118 (W) \times 108 (H) \times 45.5 (D) mm.
- The suggested length of cables left outside is 100 mm.

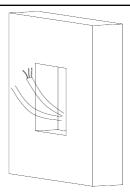


Figure 2-9 Drill Installation Hole

- 2. Remove the plastic sheet of the cable entry.
- 3. Mark the gang box screw holes on the wall.
 - 1) Route the cables through the gang box hole.
 - 2) Insert the gang box into the installation hole.
 - 3) Mark the gang box screw holes' position with a marker, and take out the gang box.

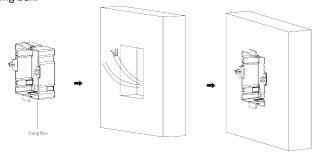


Figure 2-10 Mark the Screw Holes

4. Drill 4 holes according to marks on the wall, and insert the expansion sleeves into the screw holes.

🛈 Note

The suggested size of the hole is 6 (diameter) × 45 (depth) mm.

5. Route the cables through the gang box hole. Insert the gang box into the installation hole. Fix the gang box with 4 expansion bolts.

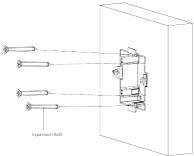


Figure 2-11 Fix the Gang Box

6. Fill the gap between the gang box and the wall with concrete. Remove the 4 mounting ears with tool after concrete is dry.

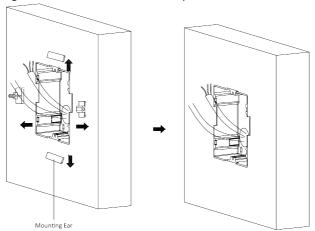


Figure 2-12 Remove the Mounting Ears

7. Connect the cables to the corresponding interfaces of the main unit and insert the unit into the gang box.

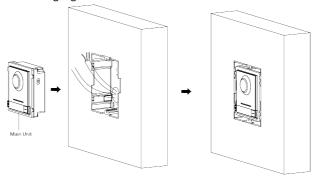


Figure 2-13 Insert the Main Unit

8. Fix the cover and the main unit with 2 socket head cap screws by using a hexagon wrench (supplied).

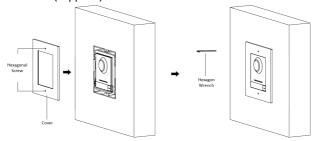


Figure 2-14 Fix the Cover

2.3 Two-Module Installation

2.3.1 Two-Module Surface Mounting

Before You Start

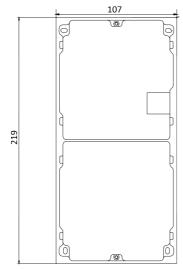




Figure 2-15 Mounting Frame

🔃 Note

- The dimension of two-module mounting frame (W × H × D) is: 219 mm × 107 mm × 32.7 mm.
- The dimensions above are for reference only. The actual size can be slightly different from the theoretical dimension.

Steps

- **1.** Paste the installation Sticker 1 onto the wall. Make sure the sticker is placed horizontally via measuring with the gradienter.
- Drill 4 holes according to the screw holes on the sticker. The suggested size of hole is 6 (diameter) × 25 (depth) mm. The suggested length of cables left outside is 270 mm.

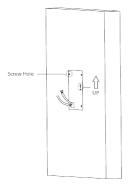


Figure 2-16 Drill Screw Holes

- **3.** Remove the sticker and insert the expansion sleeves into the screw holes.
- 4. Fix the mounting frame onto the wall with 4 expansion bolts.

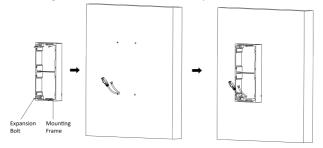


Figure 2-17 Fix the Mounting Frame

5. Thread the module-connecting line across the thread hole of the frame. Pass the main unit connecting lines across the thread hole to the upper grid.

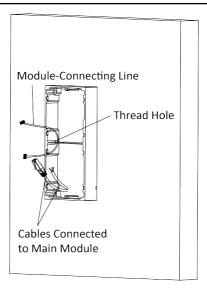


Figure 2-18 Placement of Lines

6. Connect the cables.

- Connect the lines and module-connecting line to the corresponding interfaces of the main unit, then place the main unit into the upper grid.
- 2) Connect the other end of the module-connecting line to the input interface of the sub module.
- Organize the cable with cable tie in the package. The suggested cable connection picture as shown below.

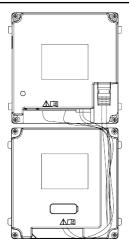


Figure 2-19 Line Connection Effect Picture

7. Insert the modules into the frame after wiring. The main unit must be placed in the top grid.

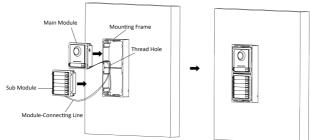


Figure 2-20 Insert the Modules

8. Use the hexagon wrench in the package to fix the cover onto the frame.

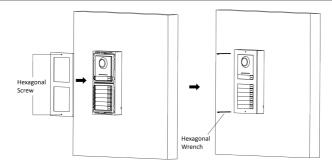


Figure 2-21 Fix the Cover

2.3.2 Two-Module Flush Mounting

Before You Start

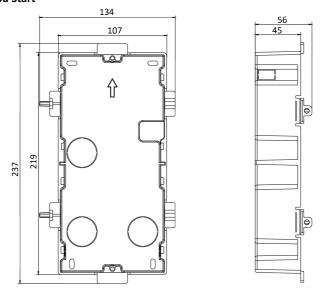


Figure 2-22 Gang Box

🔃 Note

The dimension of two-module gang box is: 237 (W) \times 134 (H) \times 56 (D) mm. The dimension is for reference only.

Steps

1. Drill the installation hole, and pull the cable out.

🔃 Note

- The suggested dimension of installation hole is 220 (W) × 108 (H) × 45.5 (D)
- The suggested length of cables left outside is 270 mm.

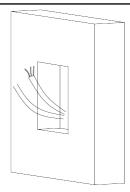


Figure 2-23 Drill the Installation Hole

- **2.** Select a cable entry and remove the plastic sheet.
- 3. Mark the gang box screw holes on the hole.
 - 1) Routs the cables through the gang box hole.
 - 2) Insert the gang box into the installation hole.
 - Mark the gang box screw holes' position with a marker, and take out the gang box.

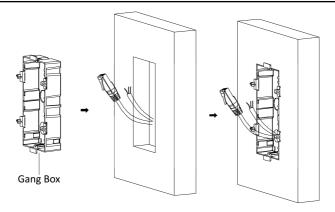


Figure 2-24 Mark the Screw Holes

- **4.** Drill 4 holes according to the marks on the wall, and insert the expansion sleeves into the screw holes. The suggested size of hole is 6 (diameter) × 45 (depth) mm.
- 5. Fix the gang box with 4 expansion bolts.

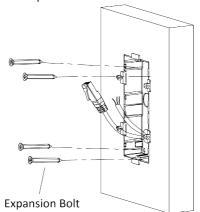


Figure 2-25 Fix the Gang Box

6. Fill the gap between the gang box and the wall with concrete. Remove the mounting ears with tool after concrete is dry.

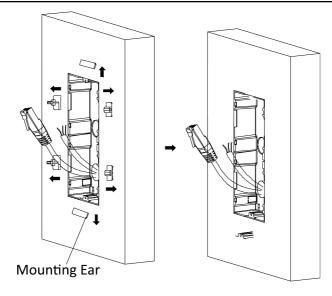


Figure 2-26 Remove the Mounting Ears

- 7. Connect cables and insert the modules.
 - 1) Connect Cable 1 and one end of Cable 2 to the corresponding interfaces of the main unit, then insert the main unit into the upper grid.
 - 2) Connect the other end of Cable 2 to the input interface of the sub module. Insert it into the lower grid.

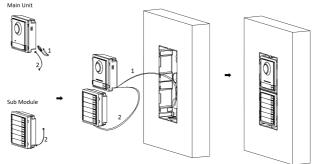


Figure 2-27 Connect Cables and Insert the Modules

🔃 Note

Cable 1 refers to the cables pulled out from the wall that connected to the main unit. Cable 2 refers to the module-connecting line in the accessory package.

8. Fix the cover with 2 socket head cap screws by using a hexagon wrench (supplied).

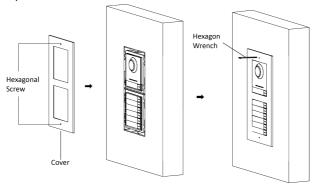


Figure 2-28 Fix the Cover

2.4 Three-Module Installation

2.4.1 Three-Module Surface Installation

Before You Start

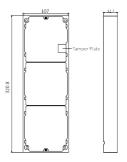


Figure 2-29 Mounting Frame

🔃 Note

- The dimension of two-module mounting frame (W × H × D) is: 320.8 mm × 107 mm × 32.7 mm.
- The dimensions above are for reference only. The actual size can be slightly different from the theoretical dimension.

Steps

- **1.** Paste the installation sticker 1 onto the wall. Make sure the sticker is placed horizontally via measuring with the gradienter.
- Drill 4 holes according to the screw holes on the sticker. The suggested size of hole is 6 (diameter) × 25 (depth) mm. The suggested length of cables left outside is 270 mm.

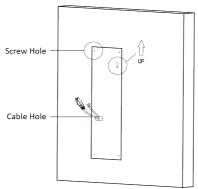


Figure 2-30 Drill Screw Holes

- **3.** Remove the sticker and insert the expansion sleeves into the screw holes.
- 4. Fix the mounting frame onto the wall with 4 expansion bolts.

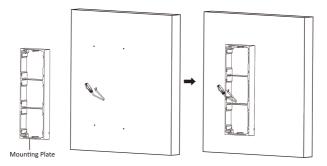


Figure 2-31 Fix the Mounting Frame



The mounting frame should be placed exactly as shown below for this step. The tamper plate should be at the low right of the first grid.

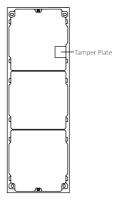


Figure 2-32 Mounting Frame

5. Thread the module-connecting line across the thread holes of the frame. Pass the main unit connecting line across the thread hole to the top grid.

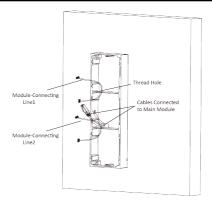


Figure 2-33 Placement of Lines

- 6. Connect the cables.
 - Connect the lines and module-connecting line 1 to the corresponding interfaces of the main unit, then place the main unit into the upper grid.
 - Connect the other end of the module-connecting line 1 to the input interface of the sub module. Connect two sub modules via module-connecting line 2.
 - Organize the cables with cable tie in the package. The suggested cable connection picture as shown below.



Figure 2-34 Line Connection Effect Picture

Insert the modules into the frame after wiring. The main unit must be placed in the top grid.

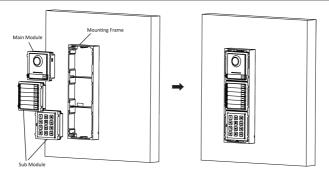


Figure 2-35 Insert the Modules into the Frame

8. Use the hexagon wrench in the package to fix the cover onto the frame.

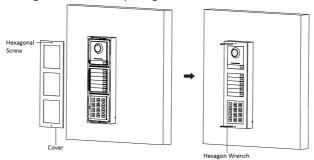
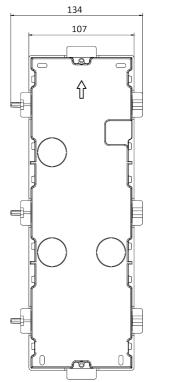


Figure 2-36 Fix the Cover

2.4.2 Three-Module Flush Mounting

Before You Start



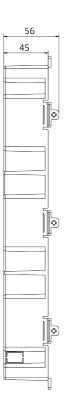


Figure 2-37 Gang Box

🔃 Note

- The dimension of one-module gang box is: 338.8(W)×134(H)×56(D) mm.
- The dimensions above are for reference only. The actual size can be slightly different from the theoretical dimension.

Steps

 Cave the installation hole, and pull the cable out. The suggested dimension of installation hole is 321.8(W)×108(H)×45.5(D) mm. The suggested length of cables left outside is 270 mm.



Figure 2-38 Cave the Installation Hole

- 2. Select a cable entry and remove the plastic sheet.
- 3. Mark the gang box screw holes on the wall.
 - 1) Route the cables through the gang box hole.
 - 2) Insert the gang box into the installation hole.
 - Mark the gang box screw holes' position with a marker, and take out the gang box.

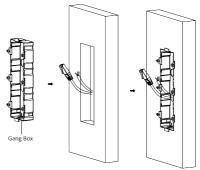


Figure 2-39 Mark the Screw Holes

- **4.** Drill 4 holes according to marks on the wall, and insert the expansion sleeves into the screw holes. The suggested size of hole is 6 (diameter) × 45 (depth) mm.
- 5. Fix the gang box with 4 expansion bolts.

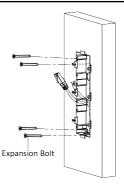


Figure 2-40 Fix the Gang Box

6. Fill the gap between the gang box and wall with concrete. Remove the mounting ears with tool after concrete is dry.

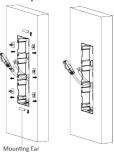


Figure 2-41 Remove the Mounting Ears

- 7. Connect cables and insert the modules.
 - 1) Connect Cable 1 and one end of Cable 2 to the corresponding interfaces of the main unit, then insert the main unit into the upper grid.
 - Connect the other end of Cable 2 to the input interface of Sub Module 1.
 Connect one end of Cable 3 to the output interface of Sub Module 1 and insert it into the middle grid.
 - Connect the other end of Cable 3 to the input interface of Sub Module 2.
 Insert it into the bottom grid.

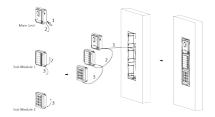


Figure 2-42 Connect Cables and Insert Modules

☐i Note

Cable 1 refers to the cables pulled out from the wall that connected to the main unit. Cable 2 and Cable 3 refer to the module-connecting line in the accessory package.

8. Fix the cover and the main unit with 2 socket head cap screws by using a hexagon wrench (supplied).

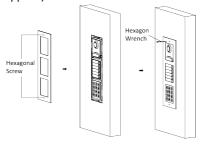


Figure 2-43 Fix the Cover

2.5 More-Than-Three Module Installation

2.5.1 More-than-Three Module Surface Mounting

Before You Start

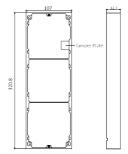


Figure 2-44 Mounting Frame

🔃 Note

- It takes two three-module mounting frames. The dimension of three-module mounting frame (W × H × D) is: 320.8 mm × 107 mm × 32.7 mm.
- The dimensions above are for reference only. The actual size can be slightly different from the theoretical dimension.

Steps

- Paste two Sticker 1 onto the wall. Make sure the stickers are placed horizontally via measuring with the gradienter.
- **2.** Drill 8 holes according to the screw holes on the sticker.

🔃 Note

- The suggested size of hole is 6 (diameter) × 25 (depth) mm.
- The suggested length of cables left outside is 270 mm.
- **3.** Pull out the cable through the cable hole of the left sticker.

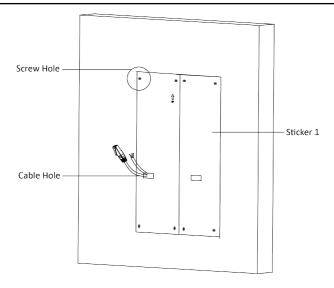


Figure 2-45 Drill Screw Holes

- **4.** Remove the stickers and insert the expansion sleeves into the screw holes.
- 5. Thread the module-connecting line (400 mm) and grounding line across the thread hole of both frames.

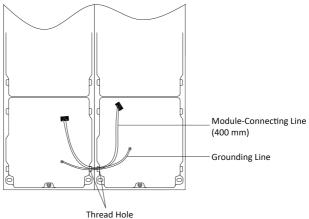
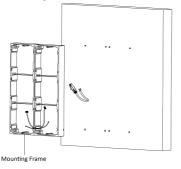


Figure 2-46 Place the Grounding Line and Module-Connecting Line

🔃 Note

- There are 6 module-connecting lines in the package: 190 mm × 4 and 400 mm × 2.
- Take the 400 mm module-connecting line for this step.
- The green-yellow line in the package is for grounding.
- **6.** Fix the mounting frame onto the wall with 8 expansion bolts.



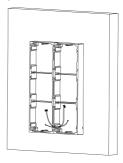
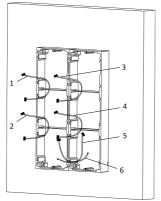


Figure 2-47 Fix the Mounting Frame

7. Pass the main unit connecting line across the thread hole to the top grid of the left frame. Thread the module-connecting line (190 mm) across the thread hole of the frame. The lines should be placed as shown below.



1,2,3,4: module-connecting line (190 mm) 5: module-connecting line (400 mm) 6: module-connecting line (green-yellow)

Figure 2-48 Placement of Lines

8. Connect the cables.

- Connect the cables from the wall and module-connecting line 1 to the corresponding interfaces of the main unit, then place the main unit into the upper grid.
- 2) Connect the other end of the module-connecting line 1 to the input interface of the sub module. Connect all sub modules via module-connecting lines.
- Organize the cable with cable tie in the package. The suggested cable connection picture as shown below.

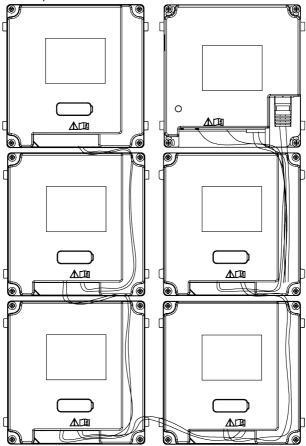


Figure 2-49 Line Connection Effect Picture

9. Insert the modules into the frame after wiring. The main unit must be placed in the top grid on the left.

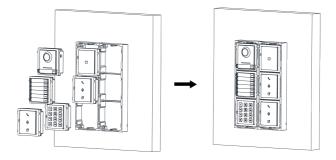


Figure 2-50 Insert the Modules

10. Pull the grounding line out and fixed its two end to the screw on the cover.

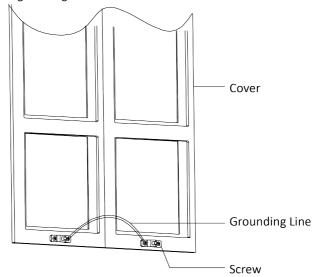


Figure 2-51 Connect the Grounding Line to the Cover

11. Use the hexagon wrench in the package to fix the cover onto the frame.

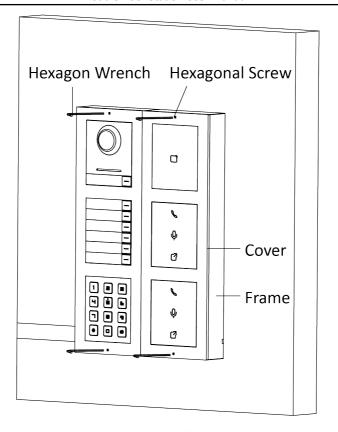
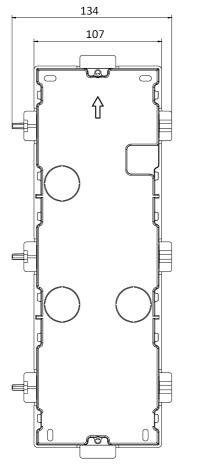


Figure 2-52 Fix the Cover

2.5.2 More-Than-Three Module Flush Mounting

Before You Start



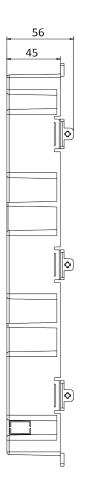


Figure 2-53 Gang Box

🔟 Note

It takes two three-module gang boxes. The dimension of the gang box is: 338.8 (W) \times 134 (H) \times 56 (D) mm. The dimension is for reference only.

Steps

 Drill the installation hole, and pull the cable out. The suggested dimension of installation hole is 321.8 (W) × 315 (H) × 45.5 (D) mm. The suggested length of cables left outside is 270 mm.

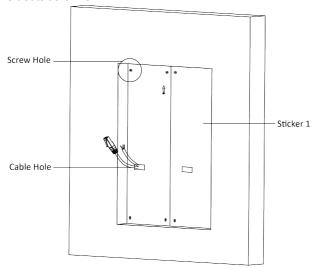


Figure 2-54 Cave the Installation Hole

2. Connect two gang boxes as below.

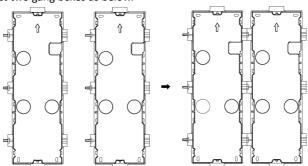


Figure 2-55 Connect Two Gang Boxes

3. Select a cable entry and remove the plastic sheet.

4. Remove the plastic sheets on the side of the gang boxes (shown as 1 and 2) below:

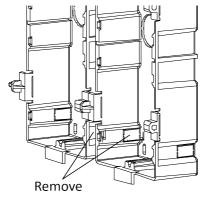


Figure 2-56 Remove the Plastic Sheets

- 5. Mark the gang box screw holes on the wall.
 - 1) Route the cables through the gang box hole.
 - 2) Insert the gang box into the installation hole.
 - 3) Mark the gang box screw holes' position with a marker, and take out the gang box.

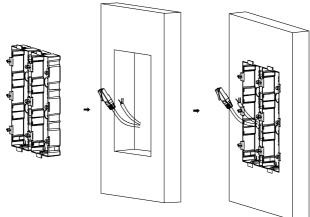


Figure 2-57 Mark the Screw Holes

- **6.** Drill 8 holes according to the marks on the wall, and insert the expansion sleeves into the screw holes. The suggested size of hole is 6 (diameter) × 45 (depth) mm.
- 7. Fix the gang boxes with 8 expansion bolts.

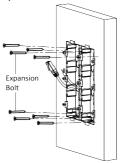


Figure 2-58 Fix the Gang Boxes

8. Fill the gap between the gang box and wall with concrete. Remove the mounting ears with tool after concrete is dry. Route the grounding line through the cable entries.

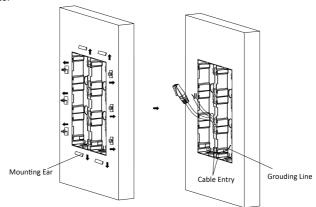


Figure 2-59 Remove the Mounting Ears

🔃 Note

The green-yellow line in the package is for grounding.

9. Connect cables and insert the modules.

- Connect Cable 1 and one end of Cable 2 to the corresponding interfaces of the Main Unit, then place the Main Unit into the upper grid of the left gang box.
- 2) Connect the other end of Cable 2 to the input interface of Sub Module 1. Connect one end of Cable 3 to the output interface of Sub Module 1 and insert it into the middle grid of the left gang box.
- 3) Finish the wiring and inserting according to the cable number and the position shown as below.

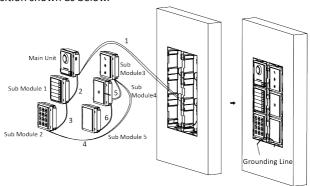


Figure 2-60 Install Mounting Frame

The cables connect to each module shown as below.

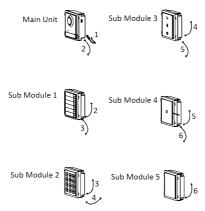


Figure 2-61 Cables Connection

🔟 Note

- Cable 2,3,5 and 6 are the module-connecting lines (190 mm) in the package.
- Cable 4 is the module-connecting line (400 mm) in the package.
- Main unit must be put in the top grid.
- 10. Pull the grounding line out and fixed its two end to the screw on the cover.

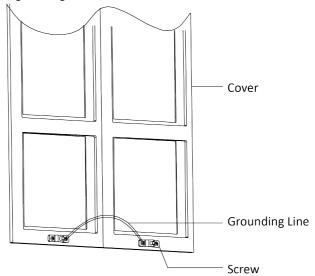


Figure 2-62 Connect the Grounding Line to the Cover

11. Fix the cover with 2 socket head cap screws by using a hexagon wrench (supplied).

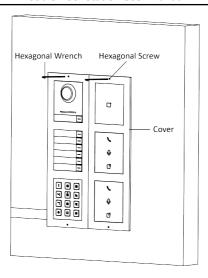


Figure 2-63 Fix the Cover

3 Activation

3.1 Activate Device via Web

You are required to activate the device first by setting a strong password for it before you can use the device.

Default parameters of the door station are as follows:

Default IP Address: 192.0.0.65.

Default Port No.: 8000.

Default User Name: admin

Steps

- 1. Power on the device, and connect the device to the network.
- Enter the IP address into the address bar of the web browser, and click Enter to enter the activation page.

🔃 Note

The computer and the device should belong to the same subnet.

- **3.** Create and enter a password into the password field.
- **4.** Confirm the password.
- 5. Click OK to activate the device.

3.2 Activate Device via Client Software

You can only configure and operate the door station after creating a password for the device activation.

Default parameters of door station are as follows:

Default IP Address: 192.0.0.65.

Default Port No.: 8000.

Default User Name: admin.

Steps

- Run the client software, click Maintenance and Management → Device Management → Device to enter the page.
- 2. Click Online Device.

- 3. Select an inactivated device and click Activate.
- **4.** Create a password, and confirm the password.

i Note

We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

5. Click **OK** to activate the device.

 $\widehat{\,\,\,\,\,\,\,\,}$ Note

- When the device is not activated, the basic operation and remote operation
 of device cannot be performed.
- You can hold the Ctrl or Shift key to select multiple devices in the online devices, and click the Activate button to activate devices in batch.

3.3 Edit Network Parameters

To operate and configure the device via LAN (Local Area Network), you need connect the device in the same subnet with your PC. You can edit network parameters via **iVMS-4200** client software.

Steps

- 1. Select an online activated device and click the Modify Netinfo.
- Edit the device IP address and gateway address to the same subnet with your computer.
- **3.** Enter the password and click **OK** to save the network parameters modification.

🔃 Note

- The default port No. is 8000.
- The default IP address of the door station is 192.0.0.65.
- After editing the network parameters of device, you should add the devices to the device list again.

4 Remote Configuration via Web

4.1 Live View

In the browser address bar, enter the IP address of the device, and press the Enter key to enter the login page.

Enter the user name and password and click **Login** to enter the Live View page. Or you can click **Live View** to enter the page.



Figure 4-1 Live View

- You can start/stop live view, capture, record, audio on/off, two-way audio, etc.
- The stream type can be set as main stream or sub stream.
- For IE (Internet Explorer) users, the device support two-way audio communication.

4.2 User Management

You can add, delete or search the information of the user.

Click **User** to enter the settings page.

- Click Add and enter the Name, Floor No. and Room No. to add.
- Click Edit to modify the information of the user.
- Check the box of the user and click **Delete** to delete the selected user.
- Enter the keyword and click search icon. The information will display in the list.

i Note

User management function may vary with different models. Please refer to the actual product.

4.3 Number Settings

Link the room No. and SIP numbers.

Click **Number Settings** to enter the page.

Click **Add**, set the **Room No.** and SIP numbers in the pop-up dialog box.

4.4 Device Management

You can manage the linked device on the page.

Click **Device List** to enter the settings page.

Add Device

- Click Add to add the indoor station or sub door station. Enter the parameters and click OK to add.
- Click **Import**. Enter the information of the device in the template to import devices in batch.

Export

Click **Export** to export the information to the PC.

Synchronize

Click **Synchronize** to synchronize the information.

4.5 Parameters Settings

Click **Configuration** to set the parameters of the device.

Remote configuration in iVMS-4200 and Batch Configuration Tool is the same as that in Web. Here takes the configuration in web for example.

🔃 Note

4.5.1 Local Parameters Settings

You can configure the parameters of the live view, record files and captured pictures. The record files and captured pictures are the ones you record and capture by using the web browser. You can also set and view the saving paths of the captured pictures and recorded videos on the PC that running the web browser.

Live View Parameters

Stream Type

Set the stream type as **Main Stream** or **Sub-stream**.

Play Performance

Set the live view performance to **Shortest Delay**, **Balanced** or **Fluent**.

Auto Start Live View

Check Yes to enable the function.

Image Format

Select the image format for picture capture.

Click Save to enable the settings.

Record File Parameters

Record File Size

Select the packed size of the manually recorded and downloaded video files to **256M**, **512M** or **1G**. After the selection, the maximum record file size is the value you selected.

Save record files to

Set the saving path for the manually recorded video files.

Click **Save** to enable the settings.

Picture and Clip Settings

Save snapshots in live view to

Set the saving path of the manually captured pictures in live view mode.

i Note

You can click **Browse** to change the directory for saving the clips and pictures, and click **Open** to open the set folder of clips and picture saving.

Click Save to enable the settings.

4.5.2 System Settings

Follow the instructions below to configure the system settings, include System Settings, Maintenance, Security, and User Management, etc.

Click **System** to enter the settings page.

Basic Information

Click **System Settings** → **Basic Information** to enter the settings page. On the page, you can edit **Device Name** and **Device No.** Set the **Language** and **System Type** according to your needs.

Click Save to enable the settings.

Time Settings

Click **System Settings** → **Time Settings** to enter the settings page. Select the **Time Zone** of your location from the drop-down list.

- Enable NTP, set the Server Address, NTP Port and Interval.
- Enable Manual Time Sync., set the time manually or check the Sync. with computer time.

Click **Save** to enable the settings.

DST

Click **System Settings** → **DST** to check **Enable DST**. Set the parameters according to your needs and click **Save** to enable the settings.

Maintenance

Click **Maintenance \rightarrow Upgrade & Maintenance** to enter the settings page.



Figure 4-2 Maintenance

Reboot: Click Reboot to reboot the device.

Restore

Click **Restore** to reset all the parameters, except the IP parameters and user information, to the default settings.

Default

Click **Default** to restore all parameters to default settings.

- Export parameters:
 - 1. Select **Device Parameters**, and click **Export** to pop up the dialog box.
 - 2. Set and confirm the encryption password.
 - 3. Click **OK** to export parameters.
- Import Config. File:
 - 1. Click browse icon to select the configuration file.
 - 2. Click **Import** and enter the encryption password to import.
- Upgrade: Click browse icon to select the upgrade file.



The upgrading process will last 1 to 10 minutes, do not power off during the upgrading. The device reboots automatically after upgrading.

Authentication

Click **Security** → **Authentication** to enter the settings page. On the page, you can select **RTSP Authentication**according to your actual needs.

Click **Save** to enable the settings.

Security Service

Click **Security** → **Security Service** to enter the settings page. On the page, you can enable SSH according to your actual needs.

Click Save to enable the settings.

User Management

Click User Management to enter the settings page.

Administrator can edit the permission for the users.

(i) Note

We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

Online Users

Click **User Management** → **Online Users** to enter the page.



Figure 4-3 Online Users

Click **Refresh** to get the present information.

Arming/Disarming Information

Click **User Management** → **Arming/Disarming Information** to view the information. Click **Refresh** to get the present information.

4.5.3 Network Settings

TCP/IP Settings

TCP/IP settings must be properly configured before you operate the device over network. The device supports IPv4.

Steps

1. Click Network \rightarrow Basic Settings \rightarrow TCP/IP to enter the settings page.

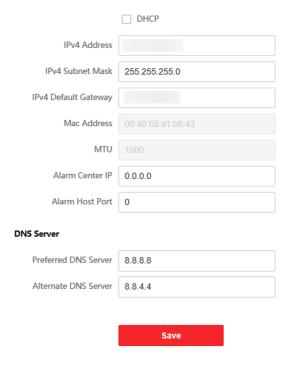


Figure 4-4 TCP/IP Settings

- 2. Configure the network parameters.
 - Check **DHCP**, the device will get the parameters automatically.
 - Set the IPv4 Address, IPv4 Subnet Mask and IPv4 Default Gateway manually.
- **3.** Configure the corresponding DNS server parameters.

4. Click **Save** to enable the settings.

Port Settings

Steps

1. Click Network → Basic Settings → Port to enter the settings page.



Figure 4-5 Port Settings

2. Set the ports of the device.

HTTP Port

The default port number is 80, and it can be changed to any port No. which is not occupied.

HTTPS Port

The default port number is 443, and it can be changed to any port No. which is not occupied.

RTSP Port

The default port number is 554.

Server Port

The default server port number is 8000, and it can be changed to any port No. ranges from 2000 to 65535.

3. Click Save to enable the settings.

Wi-Fi Settings

Steps

- 1. Go to Network → Basic Settings → Wi-Fi to enter the settings page.
- 2. Enable Wi-Fi.

- 3. Click Add, and set corresponding parameters. and Password of the Wi-Fi.
 - 1) Enter the SSID.
 - 2) Select Working Mode.
 - 3) Select Encryption Type.
 - 4) Click OK.
 - 5) Optional: Click Refresh to get the present information.
- 4. Click **Network Settings**, and set corresponding parameters.
- 5. Select Security Mode.
- 6. Click Connect.

SIP Setting

Steps

1. Click Network → Basic Settings → SIP to enter the settings page.



Figure 4-6 SIP Settings

- 2. Check Enable VOIP Gateway.
- 3. Configure the SIP parameters.
- 4. Click Save to enable the settings.

FTP Settings

Steps

1. Click Network → Advanced → FTP to enter the settings page.

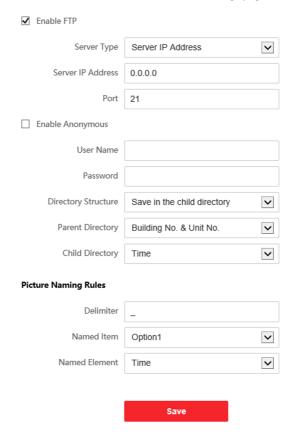


Figure 4-7 FTP Settings

- 2. Check Enable FTP.
- 3. Select Server Type.
- 4. Input the Server IP Address and Port.
- Configure the FTP Settings, and the user name and password are required for the server login.
- 6. Set the Directory Structure, Parent Directory and Child Directory.

- 7. Set the picture naming rules.
- 8. Click Save to enable the settings.

Platform Access

Platform access provides you an option to manage the devices via platform.

Steps

- Click Network → Advanced Settings → Platform Access to enter the settings page.
- 2. Check the checkbox of **Enable** to enable the function.
- 3. Select the Platform Access Mode.
 - i Note

Hik-Connect is an application for mobile devices. With the App, you can view live image of the device, receive alarm notification and so on.

4. Create a Stream Encryption/Encryption for the device.

☐i Note

6 to 12 letters (a to z, A to Z) or numbers (0 to 9), case sensitive. You are recommended to use a combination of no less than 8 letters or numbers.

5. Click **Save** to enable the settings.

4.5.4 Video & Audio Settings

Video Parameters

Steps

1. Click Video/Audio → Video to enter the settings page.

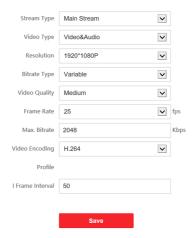


Figure 4-8 Video Parameters

- 2. Select the Stream Type.
- 3. Configure the video parameters.

Stream Type

Select the stream type to main stream or sub stream.

Video Type

Select the stream type to video stream, or video & audio composite stream. The audio signal will be recorded only when the **Video Type** is **Video & Audio**.

Resolution

Select the resolution of the video output.

Bitrate Type

Select the bitrate type to constant or variable.

Video Quality

When bitrate type is selected as Variable, 6 levels of video quality are selectable.

Frame Rate

Set the frame rate. The frame rate is to describe the frequency at which the video stream is updated and it is measured by frames per second (fps). A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

Max. Bitrate

Set the max. bitrate from 32 to 16384 Kbps. The higher value corresponds to the higher video quality, but the better bandwidth is required.

Video Encoding

The device supports H.264.

I Frame Interval

Set I Frame Interval from 1 to 400.

4. Click Save to save the settings.

Audio Parameters

Steps

1. Click Video/Audio → Audio to enter the settings page.



Figure 4-9 Audio Settings

2. Configure the stream type and the audio encoding type.

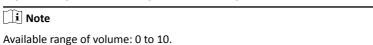
Stream Type

Select the stream type to main stream or sub stream.

Audio Encoding

The device support G.711ulaw and G.711 alaw.

3. Adjust the Input Volume, Output Volume and Speak Volume.



4. Click **Save** to save the settings.

4.5.5 Image Settings

Display Settings

Configure the image adjustment, backlight settings and other parameters in display settings.

Steps

1. Click Image → Display Settings to enter the display settings page.

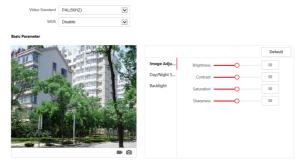


Figure 4-10 Display Settings

2. Select the Format.

3. Set the display parameters.

WDR

Wide Dynamic Range can be used when there is a high contrast of the bright area and the dark area of the scene.

Brightness

Brightness describes bright of the image, which ranges from 1 to 100.

Contrast

Contrast describes the contrast of the image, which ranges from 1 to 100.

Saturation

Saturation describes the colorfulness of the image color, which ranges from 1 to 100.

Sharpness

Sharpness describes the edge contrast of the image, which ranges from 1 to 100.

4. Set the Day/Night Mode.

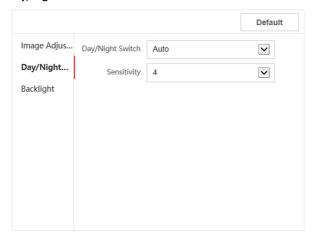


Figure 4-11 Day/Night Mode

- Set Day Mode or Night Mode manually.
- Set the mode as **Auto** and edit the sensitivity according to your needs.
- Set the mode as **Scheduled-Switch**. Set the start time and end time.

🔃 Note

Daytime is from configured start time to configured time. The rest of the time is set as night by default.

5. Set the backlight parameters.

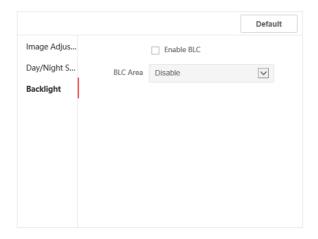


Figure 4-12 Backlight

- 1) Check the checkbox to enable BLC.
- 2) Select BLC Area.
- 6. Click Save to enable the settings.

OSD Settings

You can customize the camera name, time/date format, display mode, and OSD size displayed on the live view.

Steps

- 1. Click Image → OSD Settings to enter the settings page.
- Check the corresponding checkbox to select the display of camera name, date or week if required.
- Edit the Camera Name.
- **4.** Select from the drop-down list to set the **Time Format** and **Date Format**.
- 5. Adjust the OSD position.
- **6.** Click **Save** to enable the settings.

Target Cropping

Steps

- 1. Click Image.
- 2. Enable target cropping.
- 3. Click " o " to crop photo.
- 4. Click " " to crop video.
- 5. Select Cropping Resolution.
- 6. Click Save.

4.5.6 Event Settings

Motion Detection

Motion detection detects the moving objects in the configured surveillance area, and a series of actions can be taken when the alarm is triggered.

Steps

1. Click **Event** → **Motion** to enter the settings page.

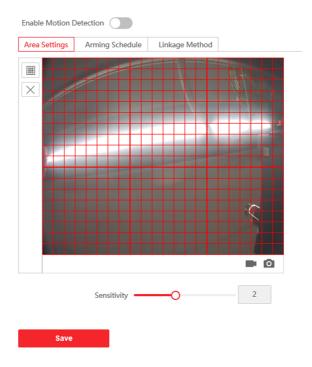


Figure 4-13 Motion Detection

- 2. Check Enable Motion Detection to enable the function.
- Click Draw Area. Click and drag the mouse on the live video to draw a motion detection area. Click Stop Drawing to finish drawing one area. Click Save to save the settings.

Clear Area Click Clear All to clear all of the areas.

Adjust Sensitivity Move the slider to set the sensitivity of the detection.

- 4. Click Arming Schedule to edit the arming schedule.
- Click on the time bar and drag the mouse to select the time period. Click Save to save the settings.

Delete Schedule Click **Delete** to delete the current arming schedule.

Click Linkage Method to enable the linkages.
 Notify Surveillance Center

Send an exception or alarm signal to the remote management software when an event occurs.

7. Click **Save** to enable the settings.

Event Linkage

Steps

1. Click Event → Basic Event → Event Linkage to enter the settings page.

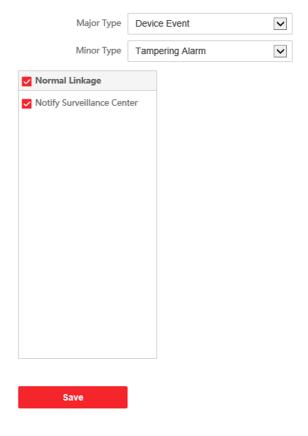


Figure 4-14 Event Linkage

2. Select the Major Type as Device Event or Door Event.

- 3. Select the type of the **Normal Linkage** for the event.
- 4. Click Save to enable the settings.

4.5.7 Schedule Settings

You can create call schedule, or else the device will call indoor station all day by default.

Steps

- Click Schedule → Video Intercom .
- 2. Click the next row below Enable Indoor Station All Day by Default.
- 3. Enter Schedule Name.
- 4. Select Call Type.
- 5. Set Weekly Schedule.
 - 1) Click Weekly Schedule.
 - 2) Drag mouse to set the schedule according to the actual needs.
 - 3) **Optional:** Click the copy icon to copy the schedule to other days according to the actual needs.
 - 4) Click Save.
- 6. Set Holiday Schedule.
 - 1) Click Holiday Schedule.
 - 2) Click Add.
 - 3) Set Start Time and End Time.
 - 4) Select Call Type.
 - 5) Drag mouse to set the schedule according to the actual needs.
 - 6) Click **OK**.
 - 7) You can edit or delete the schedule according to the actual needs.
 - 8) Click Save.

🔃 Note

The holiday schedule have higher priority than weekly schedule when you set the two schedule at the same time.

4.5.8 Intercom Settings

Device ID Configuration

Steps

1. Click **Device ID Settings** to enter the page.



Figure 4-15 Device ID Settings

- Select the device type from the drop-down list, and set the corresponding information.
- 3. Click Save to enable the device number configuration.
 - 1 Note
 - For main door station (D series or V series), the serial No. is 0.
 - For sub door station (D series or V series), the serial No. cannot be 0. Serial No. ranges from 1 to 99.
 - For each villa or building, at least one main door station (D series or V series) should be configured, and one sub door stations (D series or V series) can be customized.
 - For one main door station (D series or V series), up to 8 sub door stations can be configured.

Linked Network Settings

Steps

- 1. Go to Intercom → Session Settings to enter the settings page.
- 2. Set Register Number and Registration Password.
- 3. Set Main Station IP and VideoIntercom Server IP.

- 4. Enable Protocol 1.0.
- 5. Click Save to enable the settings.

Time Parameters

Go to **Intercom** → **Time Parameters** to enter the page.

Configure Max. Call Duration, Max. Message Duration, Max. Ring Duration, and click Save.

Ring-Back Tone Settings

Click Intercom → Ringbacktone Settings to enter the settings page.

Click **Add** to select the ring tone from PC.

i Note

Available Audio Format: WAV、 AAC, Size: Less than 600 KB, Sample Rate: 8000Hz, Mono.

Press Button to Call

Steps

- 1. Go to Intercom → Press Button to Call to enter the settings page.
- 2. Check Call Indoor Station or Call Management Center as the button call target.

i Note

If you check **Call Indoor Station**, you should enter the call indoor station No.

3. Click Save.

Input and Output

Go to Intercom \rightarrow I/O Settings to enter the settings page.



Figure 4-16 IO Input and Output

Select I/O Input No., Input, I/O Output No. and Output.

Click Save to enable the settings.

4.5.9 Access Control Settings

Door Parameters

Steps

1. Click Access Control → Door Parameters to enter the settings page.

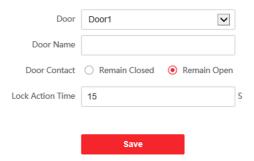


Figure 4-17 Door Parameters

- 2. Select the door and edit the door name.
- 3. Set door contact status.
- 4. Set lock action time.
- 5. Click **Save** to enable the settings.

Card Security

Go to Access Control → Card Security to enter the settings page.

Slide to enable card encryption parameters and CPU card reading content. Click **Save** to enable the settings.

Elevator Control

Before You Start

- Make sure your door station is in the mode of main door station. Only the main door station support elevator control function.
- Make sure your door station has been connected to the elevator controller via RS-485 wire if you want to use RS-485 interface.

Steps

 Click Access Control → Elevator Control to enter the corresponding configuration page.

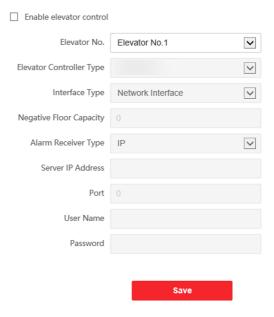


Figure 4-18 Elevator Control

- 2. Check to enable elevator control function.
- 3. Select an Elevator No., and select an elevator controller type for the elevator.

- 4. Set the Negative Floor.
- 5. Select the Interface Type as RS-485 or Network Interface. And enable the elevator control.
 - If you select RS-485, make sure you have connected the door station to the elevator controller with RS-485 wire.
 - If you select Network interface, enter the elevator controller's IP address, port No., user name, and password.
- **6.** Click **Save** to enable the settings.

i Note

- Up to 4 elevator controllers can be connected to one door station.
- Up to 10 negative floors can be added.
- Make sure the interface types of elevator controllers, which are connected to the same door station are consistent.

5 Configuration via Client Software

5.1 Device Management

Device management includes device activation, adding device, editing device, and deleting device, and so on.

After running the iVMS-4200, video intercom devices should be added to the client software for remote configuration and management.

5.1.1 Add Online Device

Before You Start

Make sure the device to be added is in the same subnet with your computer. Otherwise, please edit network parameters first.

Steps

- 1. Click Online Device to select an active online device.
- 2. Click Add.
- **3.** Enter corresponding information, and click **Add**.

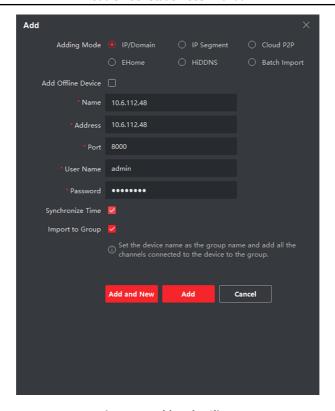


Figure 5-1 Add to the Client

5.1.2 Add Device by IP Address

Steps

- 1. Click +Add to pop up the adding devices dialog box.
- 2. Select IP/Domain as Adding Mode.
- 3. Enter corresponding information.
- 4. Click Add.

5.1.3 Add Device by IP Segment

You can add many devices at once whose IP addresses are among the IP segment.

Steps

- 1. Click +Add to pop up the dialog box.
- Select IP Segment as Adding Mode.
- 3. Enter corresponding information, and click Add.

5.2 Live View via Door Station

Steps

- On the main page of the client software, click Main View to enter the Live View page.
- 2. In the left list of the window, double-click the device IP or click the play icon to live view.
- **3. Optional:** On the Live View page, control-click and select **Capture** to get the picture of the live view.

5.3 Video Intercom Settings

The Video Intercom Management module provides the function of video intercom, checking call logs and managing notice via the iVMS-4200 Client Software.

i Note

For the user with access control module permissions, the user can enter the Access Control module and manage video intercom and search information.

You should add the device to the software and configure the person to link the device in Access Control module before your configuration remotely.

On the main page, click AccessControlInfo → Video Intercom → Video Intercom on the left bar to enter the Video Intercom page.

5.3.1 Receive Call from Door Station

Steps

- Select the client software in the page to start calling the client and an incoming call dialog will pop up in the client software.
- 2. Click Answer to answer the call. Or click Hang Up to decline the call.

3. After you answer the call, you will enter the In Call page.

Adjust the Volume of Loudspeaker	Click 1 to adjust the volume of loudspeaker.
Hang Up	Click Hang Up to hang up.
Adjust the Volume of Microphone	Click \blacksquare to adjust the volume of microphone.
Unlock Remotely	For door station, you can click \blacksquare to open the door remotely.

🔃 Note

- One video intercom device can only connect with one client software.
- The maximum ring duration can be set from 15s to 60s via the Remote Configuration of the video intercom device.
- The maximum speaking duration between indoor station and iVMS-4200 can be set from 120s to 600s via the Remote Configuration of indoor station.
- The maximum speaking duration between door station and iVMS-4200 can be set from 90s to 120s via the Remote Configuration of door station.

5.3.2 Search Call Logs

Steps

1. On the Video Intercom page, click Call Log to enter the page.

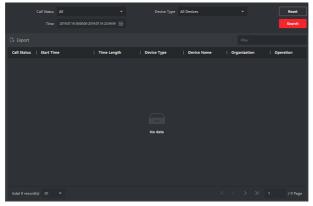


Figure 5-2 Search Call Logs

2. Set the search conditions, including call status, device type, start time and end time.

Call Status

Click V to unfold the drop-down list and select the call status as **Dialed**, **Received** or **Missed**. Or select **All** to search logs with all statuses.

Device Type

Click V to unfold the drop-down list and select the device type as **Indoor Station**, **Door Station**, **Outer Door Station** or **Analog Indoor Station**. Or select **All Devices** to search logs with all device types.

Start Time/End Time

Click the time icon to specify the start time and end time of a time period to search the logs.

Reset the Settings Click **Reset** to reset all the configured search conditions.

- 3. Click Search and all the matched call logs will display on this page.
- **4. Optional:** Check the detailed information of searched call logs, such as call status, ring/speaking duration, device name, resident organization, etc.
- 5. Optional: Input keywords in the Search field to filter the desired log.
- **6. Optional:** Click **Export** to export the call logs to your PC.

5.3.3 Upload Armed Information

Steps

- 1. On the main page, click upper right $\blacksquare \rightarrow Tool \rightarrow DeviceGuard$ to enter the page.
- 2. Enable to arm or disarm the device.

i Note

- While device has been added to the client software, the device armed by default.
- When the device is armed, the alarm logs upload to the client software automatically.
- Click Alarm Application → Event Search to search the alarm logs.
- 3. Optional: Click Arm All or Disarm All to arm or disarm all the device.

A. Communication Matrix and Device Command

Communication Matrix

Scan the following QR code to get the device communication matrix.

Note that the matrix contains all communication ports of Hikvision access control and video intercom devices.



Figure A-1 QR Code of Communication Matrix

Device Command

Scan the following QR code to get the device common serial port commands.

Note that the command list contains all commonly used serial ports commands for all Hikvision access control and video intercom devices.



Figure A-2 Device Command

